

# KYSU DISTANCE EDUCATION SYSTEM REQUIREMENTS

Internet access and suitable technology is required to participate in online courses. Below is a list of the minimum system requirements to access Kentucky State Online course materials.

## Operating System:

- Windows 10 preferred, Windows 7 supported
- Mac OSX 10.8 or higher is supported for most courses. Please be aware some applications will require Windows Operating System.

## Hardware:

- Processor Intel Core i5 or AMD with 3 gigahertz (GHz) frequency or any equivalent
- A minimum of 4 GB of RAM (8GB Preferred)
- Monitor Resolution 1024 X 768 or higher
- A minimum of 20 GB of available space on the hard disk
- Internet Connection Broadband (high-speed) Internet connection with a speed of 3 Mbps or higher (24 MBps or higher)
- Keyboard and a Microsoft Mouse
- Onboard USB Ports
- Speakers or headphones
- **Strongly Recommended** - Microphone and Webcam capable of video conferencing

## Browsers:

- Chrome\* (latest version) preferred for “Blackboard”
- Mozilla Firefox (latest version) preferred for “Blackboard”
- Internet Explorer (Windows only) preferred for “Wired”
- Safari (MacOS only)

*Internet Browsers not listed above may not meet all requirements of online coursework.*

*Students using unsupported browsers may experience issues submitting assignments, quizzes, exams and discussion board threads.*

## Browser Configuration:

Your browser must be configured as follows:

- **Strongly Recommended**--add [www.kysu.edu](http://www.kysu.edu) to trusted sites.
- JavaScript must be enabled
- Cookies must be enabled.
- Pop-up windows must be enabled.

## Software:

- **Microsoft Office 2016** preferred Microsoft office 2013 supported
- **Java** – Java is required to view and interact with all available blackboard applications.
- **Real Player**--for audio/video content.
- **Quick Time**--for audio/video content.
- **PowerPoint viewer**--PowerPoint Viewer lets you view full-featured presentations created in PowerPoint 97 and later versions.
- **Adobe Acrobat Reader** --for PDF files Adobe® Reader® software is the global standard for electronic document sharing. It is the only PDF viewer that can interact with all PDF documents. Use Adobe Reader to search, view, verify, digitally sign, print, and collaborate on Adobe PDF files.
- **Adobe Flash Player**--Flash Player allows you to view content with video, graphics and animation.
- **Adobe Shockwave**--for Macromedia content.

## Security:

It is pertinent to ensure that your computer doesn't become a target of malicious attacks while accessing your online course materials through the Internet. The best way to prevent this is employing an anti-virus package. A security software that guards against viruses, spyware, and other malicious software from reputable companies such as Norton, McAfee or a similar company. Like any of your computer's software, your antivirus programs should be updated regularly(weekly).

## Email Accounts:

A valid email address is required for participation in online coursework. All students are provided with a University email address, which is our recommended option, as this helps you avoid spam blockers or other glitches that could prevent you from receiving emails from your instructors. To access your University student email, go to

[www.kysu.edu](http://www.kysu.edu) and click on the icon for email.

